

University of Nebraska

Campus Recreation

Responses to Comments and Suggestions

March 2008

1. Love the new shower heads. I heard many good comments in the locker room.

Thank you for the comment.

2. I love the Rec.

Thank you for the comment.

3. Fill up your chalk bags!!! There is no point in paying to rent them when they are empty...which they have been for the past month. Thanks.

We apologize for the inconvenience. We have filled the chalk bags.

4. Please turn down the heat in the building.

The Energy Management System is controlled by thermostats throughout the building. Occasionally we have to adjust them when the temperature ranges are extreme.

5. The large clock by the treadmills around the indoor track randomly stops for no reason and then starts up again anywhere from one to two minutes later. Is there any way that can be fixed?

The new LED digital clock has been installed. Thank you for your patience.

6. The gym floor is often very dirty and sticky. Sweep more often.

We sweep and scrub the courts daily to control the sand and salt. There are dust mops nearby that you may use if the sand and salt are excessive.

7. Tape down the mats going into the men's locker room before someone slips and breaks his/her head or back or hip or arm.

Thank you for your comment. We have taped the mats leading into the locker rooms.

8. The track clock on the indoor track still gets stuck at various points in the cycle.

Please see the answer to number five.

9. The TVs on the treadmill balcony used to be controlled by a remote on each of the treadmills. Why are they now set to a specific channel at all times? It was really nice to be able to change the channel and run to my favorite shows. It makes winter running a lot more enjoyable! Please consider going back to having remotes controlling the channels on the TVs on each of the treadmills. Thanks!

During the spring break we are installing TVs on which you can adjust the channels and plug in headphones. Thank you for your comment.

10. Music is too loud again and the programming is just bad.

Thank you for your input, we do our best to meet the needs of all participants. Music levels are kept a lower level during the times of 6:00-8:00am.

11. I am pretty sick and tired of paying an activity fee or whatever it is that I "know I pay" to get in here. I am tired of being turned down the only time of day that I have to work out in the weight room. Personally I think it is baloney that you discourage students from exercise during a class in the weight room. This is the only time of the day that works. I have been fighting you all semester. The per cent of equipment that is used is ridiculous. Let some kids in. I want my fee cancelled!

We appreciate your situation but the resistance section of the Strength and Conditioning Room will remain closed during academic classes. There are other options for resistance training at that time such as the Super Circuit, located in Racquetball Court #1. Cardiovascular equipment is also available in the Strength and Conditioning Room and around the building when the resistance equipment is not available. The East Campus Activities Building is also open for use during that time.

12. How could you think mtv-U was a good idea? Get rid of it and get a new advisory board. You people are stupid.

The mtv-U contract will be honored until June 2010.

13. I guess your word means nothing to you. I have been polite and extremely patient. You have done nothing about the audio or video noise in the Strength Training and Conditioning room. You smile and tell me one thing and then do nothing. The programming on mtv-U is still bad and the music is still too loud. Oh, well, just another lie.

The 6:00 a.m. to 8:00 a.m. decibel setting should be at -36. Please let us know if it is louder than that.

14. To think a facility so committed to improving the physical side of student life and neglecting the moral and mental side by pumping mtv-U programming into the workout area. That is just wrong. I have one year left here and I have enjoyed the rest of campus life but you have lost any chance at alumni support for this program. I am done trying to get you to do what is right. You deal with the results.

Thank you for your comments.

15. Another day of loud mtv-U junk. Disturbing videos, ghetto attitudes, and the lowest entertainment. Someone really needs to make a change.

A contract change could be considered in June 2010.

16. Thanks, UNL and mtv-U, since you decided you need a few bucks and oversized monitors I am now face to face with the “niggas, pimps, and hos, tattooed cow class white trash, ghetto dwezers” I worked all my life to get away from. Last year was bad enough when you blasted the rap junk, but now I get to see them all in living color bouncing around my workout area and you wonder why I get upset. Thanks for the flashback/nightmare.

There are many areas in the Campus Recreation Center and East Campus that do not have the mtv-U programming.

17. I have been keeping track of the monthly protests about our mtv-U contract. Your standard response, “The contract extends to 2010” is insufficient. You should be looking into ways to modify (shorten) the contract. If this is legally impossible you should take this sorry fact under serious consideration before signing a long-term binding contract that so seriously offends some members. Perhaps a poll first??

It is a binding contract that cannot be shortened.

18. 90% of all Strength Training and Conditioning Room users are white. Most of all mtv-U videos are from black artists. This clearly does not represent the UNL student body very well. In fact, it is down right discrimination. Can someone look into this matter?

Twelve (12) percent of the UNL student population is non-white. mtv-U plays music from all backgrounds including Hispanic, Asian and Caucasian .

19. What happened to open-rec in Cook Pavilion?

The sport clubs supported by Campus Rec are more active than in the past. The times available for open recreation are posted outside Cook Pavilion.

20. Can Husker Reds be provided with a new stereo? The constant repeating and whistling of the "Real Nebraska" is awful. Dreadful. The speakers in the entry way are loud and play the exact same songs at the exact same time. EVERY DAY. A stereo could drown it out. Would a suggestion to move the speakers and monitor in the entry way do anything? If it is considered, I thank you.

Thank you for your comment. Please contact Tony Hernbloom at 472-3467.

21. Can the people at Husker Reds please be a little more customer-focused? When eight people are waiting to check items and only one of the six employees behind the line is doing anything it takes forever and most of us are on a time frame. I realize their e-mail is important, but I don't think that is what they are getting paid for. Thank you.

Thank you for your comment. We apologize for any inconvenience you experienced and we hope to improve our customer service. FYI, we have only one staff person working the window.

22. I was playing basketball with one other guy on the courts that the volleyball net is on. There were people playing volleyball at the same time and we were making sure that we were staying out their way, even stopping our shooting to avoid them and give them no distraction while they served. A group came and started shooting in there and they politely asked if they could play. The volleyball players very impolitely told them that they could not. The group left, and then the volleyball players went and told a rec center official to raise the hoop because we were in their way. I understand that they were there first, but we were not in their way and we were waiting for over two hours. I think there should be a limit to the time you can spend on the volleyball court because it takes up two hoops.

Thank you for your comment. Any time there is a dispute on court priority, please go to Husker Reds and ask for a Facility Manager. In this case, the volleyball players did have priority on the court.

23. It would be nice to have more basketballs. The last three times I have tried to check one out they have all been out. Thanks!

Thank you for your comment. We have 20 basketballs for checkout. We do not put out any more to reduce the likelihood of theft.

24. Another incline bench in the Strength Training and Conditioning room would be awesome. There is only one right now and it is always being used.

Thanks for your suggestion. Unfortunately, due to space constraints we are unable to add another incline bench station. You might consider utilizing dumbbells with one of the adjustable benches or a stability ball when the incline station is being used.