

# University of Nebraska

## Campus Recreation

### Responses to Comments and Suggestions

DECEMBER 2007

1. The equipment in the Conditioning Room needs work. The LifeFitness elliptical has a bad bearing so it is loose, two of the four incline bikes are slipping and the room needs an ionic breeze for air quality. Mtv-U is still playing Aesop Rock's blood letting and you turned off the tvs in the entry way, but I still have to watch mtv-U in the Conditioning Room.

**New equipment has been ordered to replace some of the ellipticals. New belts were ordered and put on the incline bikes. The TV in the entry way had its CPL malfunction. It will be fixed by January 15.**

2. Although you respond to each comment your responses do not show you are actually considering them. They usually run something like, "Thanks for your comment, but we had one little obstacle to that so we are not going to try to be more creative in searching for a good solution. Too bad. It seemed like a good idea." For example, Does the contract with mtv-U specify that the audio be turned up? If not, play regular radio. Everyone obviously hates it."

**The contract with mtv-U requires that the audio be heard. If it is too loud or too low please notify the Strength Training and Conditioning Room supervisor.**

3. Please get rid of mtv-U. It is absolutely horrible programming. I have had to watch a person eat brains over five times now. It is very demented. People are dead and killing each other on the screens and it is appalling and satanic. I will file suit against the university if this not removed.

**We have the ability to eliminate videos that our patrons find offensive. Please let me know which video has people eating brains and we will contact mtv-U about removing it from our channel.**

4. No more mtv-U.

**In June 2007, UNL entered into a contractual agreement with mtv-U to supply eight (8) LCD TVs in the Strength Training and Conditioning Room at no cost to the University. Due to the agreement, we are obligated to turn five (5) of the TVs to mtv-U until May 2010. We try to keep the volume of mtv-U programming at a minimum so that it is easily heard, yet does not disrupt those using headphones to hear their own music or**

**listening to the FM transmission from the other three (3) TVs. The decision to enter into the mtv-U contract was approved unanimously by the Campus Recreation Advisory Council. This is a group of twelve (12) students and three (3) faculty/staff members. Thanks again for your comments.**

5. Instead of putting up with the daily piles of discarded DN's on the bathroom stall floors, why not attack a single, clear plastic magazine rack (i-slot) on the backs of the stall doors with a sign that reads: "Put newspapers here."

**Thank you for the comment. We are putting a paper recycling bin by the sauna.**

6. Please fix the temperature in the men's sauna. The temperature is 121 F at 8:30 p.m. 30 minutes before the recreation center is closed.

**The time was not working correctly. It has been corrected. We appreciate your taking the time to make us aware of the problem.**

7. Thanks for another great year! Just a couple of things, though...The pool is filthy and full of debris. I hope a semester break cleaning is scheduled. Also, today, (12/30) I notice a lack of soap in the women's locker room (one shower and the back lavatory), which I am sure will be remedied during break, too.

**Thank you for your comment. We did have some schedule changes and we believe we now will be able to keep the pool clean.**

8. On December 28, 2007, and on December 30, 2007, the men's sauna was not working at 8:30 p.m. Please fix it.

**The timer has been repaired. Thank you for telling us of the problem.**

9. The pool is filthy.

**Thank you for your comment. We did have some schedule changes and we believe we now will be able to keep the pool clean.**

10. Please provide a channel in the cardio area that women would like to watch. I dunno... VH1, E, channel seven or eight. I am sick of watching sports. Sports is good for the men...What about the ladies?!?! Seriously..Sports, news, mtv-U and VH1? At least something entertaining. Thanks.

**Thanks for your comments. Currently, there is a TV that you can watch ABC, NBC, CBS, or Fox by a request. Please let us know if you want us to change the channel.**

11. It would be nice if you could get some black stability mats under the elliptical cardio equipment in the weight room. They wobble a little bit when using them. Thanks.

**Thank you for your comment. We will look into this issue and resolve the problem.**

12. Judy is a fabulous yoga instructor.

**Thanks for your feedback; we'll let Judy know!**

13. Why do I pay so much for equipment that does not work? Get more ellipticals and enforce the time limits. This place has problems. I am going to join another gym and get my student fees back.

**Thanks for your comments. S&C attendants try to enforce the 30 minute time limit rule as much as they can. Please let the attendants know if you know that other users are exceeding the 30 minute limit.**

14. Why is it that the Combatives Room is used for three people. Those of us who wish to use a bag cannot, and it seems a bit unjust that three people get that entire space. An alternative bag area/partition could solve this problem.

**Thank you for your comment. We are in the process of looking for a new location for the bag outside of the Combative Arts Room.**

15. We should get another punching bag. Maybe we could partition off the combat room, pull the floor mats closer to the entrance? Then we could maybe even have two or three more bags?

**Please see the answer to number 14.**

16. If you could, get more green fins. Whenever I go to the pool I can't use them because they are torn and broken.

**Thank you for your comment. We will get more fins.**

17. Please get new fins in the pool. There aren't enough sizes.

**Please see the answer to number 16.**

18. Is it possible to implement a fin check-out so the condition of individual fins is at its best?

**Thank you for your ideas.**

19. Maybe people could check out fins, so they don't get stolen and stay in pristine condition.

**Thank you for your ideas. We will look into it.**

20. Why are we charged a fee to rent badminton rackets but not to rent basketballs? I think it's unfair to those who play badminton and not basketball.

**Thank you for your comment. We are currently working to resolve this issue.**